PILBOX
PRESCRIPTION IN LOCKER BOX

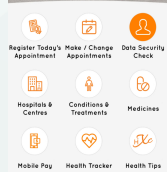An initiative by **Polyclinics** SingHealth

Beat The Queue At Pharmacy

再也不用在药房 排队等待取药

Prescription In Locker Box (PILBOX) allows you or your caregiver to collect repeat medications anytime at your own convenience, without having to queue and wait at the Pharmacy.
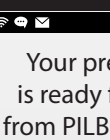
通过PILBOX取药箱服务，您或您的看护人可以在全天的任何时候从取药箱领取您的重复药物,无须在药房排队等候。

PILBOX @ Bedok Polyclinic

Request for PILBOX
申请 PILBOX 服务

Write "**PILBOX**" on your mobile number of your prescription slip, and leave it with our pharmacy. You can also download the SingHealth HealthBuddy App and request for your prescription refill via the App (provided your prescription is already with the pharmacy).

在药单上填写 "PILBOX" 和您的手机号码，然后将您的药单留在我们的药房。你也可以下载我们的 HealthBuddy 应用程式来要求扑充剩余药物（您的药单必须已经在药房里）。

Your prescription is ready for pick up from PILBOX @ Bedok Polyclinic on 15 AUG 18 (within 24hrs) – key in the PIN: 123456 and your mobile no. Please pay (if required) BEFORE collection.

Receive SMS Notification
接收短信通知

You will receive an SMS notification whe your medication is ready for collection.

You can make better use of your time instead of waiting in the clinic.

我们将在药物准备好后给您发短信通知。

您不需在药房等待，并且可以更好地利用您的时间。

Welcome

View & pay your bills with ease!

✓ Skip the queue at the payment counter
✓ Pay at your convenience

For FAQ and exclusions, click here
By using this service, you agree to our terms.

| Login via SingPass | Proceed without Singpass |

Make Payment
费用支付

Before collection, make payment (if required) for your medication online using SingHealth ePAY or via other payment modes. (https://eservices.healthhub.sg/public/payments/singhealth).

在取药前如果需要支付药物费用，请使用我们网络的 ePay 或其他的支付费用方式。(https://eservices.healthhub.sg/public/payments/singhealth)

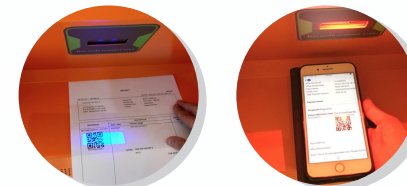# How to Use PILBOX | PILBOX 使用方法

1

Click on the **PILBOX icon** 点击 PILBOX 图标

2

Scan QR Code OR Enter PIN

Scan QR code or enter PIN
扫描二维码或输入 PIN

3

Enter Registered Mobile Number

1	2	3
4	5	6
7	8	9
Clr	0	Del

Enter registered mobile number
输入登记的手机号码

4

Please collect your package from locker number:

P12

This screen will automatically exit in 112 second(s).

Reopen Locker

1) Collect and check through your medications.
2) Ensure locker door is closed.
3) Please rate our PILBOX Service.

| Fair | Good | Excellent |

SingHealth Locker System v1.00 | PILBOX@ Punggol Polyclinic

Collect your package from the assigned locker.
从指定的取药箱**取出**药包。

Important Notes | 重要说明

This service is only for patients who are collecting medications which they have **taken before and do not require explanations.**
Drug information can be found on https://www.singhealth.com.sg/patient-care/conditions-treatments

此服务仅适用于正在索取**重复药物的患者和不需要重复咨询的患者。**
药物信息可在 https://www.singhealth.com.sg/patient-care/conditions-treatments 查看。

Addictive medications (e.g. cough mixture containing codeine) are **not permitted for self-collection** at PILBOX.

成瘾药物（如含有可待因的止咳合剂）**不允许在** PILBOX 进行自助取药。

Our pharmacy will be retaining the prescription upon your request for self-collection of prescription refills at PILBOX.

我们的药房将根据您的要求保留您的药单，以方便您在PILBOX自行 领取您的剩余药物。

Collecting Prescription Refills | 如何补充您的剩余药物

How do I use PILBOX for a prescription refill?

Please leave your prescription at our Pharmacy. You can download the SingHealth HealthBuddy App and request for your prescription refill via the App (provided your prescription is already with the pharmacy), or you may call our pharmacy to arrange for collection.

如何使用 PILBOX 领取剩余药物？
请将您的药单留在我们的药房。你可以下载我们的 HealthBuddy 应用程式来要求扑充剩余药物（您的药单必须已经在药房里），或者您可致电药房安排取药。

What should I do if I want to change the collection date or medication order(s)?

You may call our Pharmacy to make the changes at least 3 working days prior to the collection date.

如果我希望更改取药日期或药单，应如何进行？
可以在取药日期前，提前至少3个工作日致电药房进行更改。